

PLUTUSTRAVEL

Terms of Use

Version 1.0 | 20 July 2026

Issued by Block Code Ltd (trading as Plutus), Company no. 09674279
Hurlingham Studios, Ranelagh Gardens, London SW6 3PA | UK VAT 474482465
EU operations conducted by Block Code LT UAB (Lithuania, reg. 305848086), a wholly owned subsidiary

LEGAL NOTICE

These Terms constitute a legally binding agreement between you and Block Code Ltd (trading as Plutus). By searching, requesting or confirming a hotel booking through PlutusTravel you confirm you have read, understood and agree to be bound in their entirety, together with the Plutus Credits Terms and Conditions which govern the Credits used to pay for every booking.

These Terms have been prepared with the benefit of legal guidance obtained by Block Code Ltd from qualified advisers in England and Wales and Lithuania. Relevant statutory exemptions, regulatory analysis and legal acts are referenced throughout.

ISSUING ENTITIES AND REGULATORY BASIS

ISSUING GROUP, CORPORATE STRUCTURE

Parent Entity (UK): Block Code Ltd, England and Wales (company number 09674279), Hurlingham Studios, Ranelagh Gardens, London SW6 3PA. UK VAT 474482465. Trading as "Plutus".

EU Operating Subsidiary: Block Code LT UAB, Lithuania (reg. 305848086, LEI 6488MIUW36EG785W1423). 100% owned by Block Code Ltd. Contracts with EU-resident Users.

Further Subsidiary: Block Code WP UAB, Lithuania. 100% owned by Block Code Ltd.

IMPORTANT, NO ASSOCIATION WITH CRYPTO ASSETS OR DIGITAL TOKENS

PlutusTravel bookings are paid exclusively in Plutus Credits, which are closed-loop prepaid in-app credits and are entirely separate from, and have no connection to, any cryptocurrency, crypto asset, digital token, blockchain-based instrument or distributed ledger technology. Block Code Ltd operates other products involving crypto assets (including PLU tokens and PLUS tokens) under separate terms. Where these Terms refer to PLUS, they refer solely to the redemption of PLUS for a price discount at checkout under Part 5; PLUS itself is governed by its own terms. MiCA and the UK cryptoasset financial promotion regime do not apply to Credits or to the PlutusTravel service.

Contracting Entity, UK Users: the PlutusTravel service is provided to UK-resident Users by Block Code Ltd (England and Wales), the primary contracting party.

Contracting Entity, EU Users: for EU-resident Users the service is provided by Block Code LT UAB acting under authority from Block Code Ltd as its wholly owned EU subsidiary. All obligations are ultimately guaranteed by Block Code Ltd as the parent entity.

Group Liability: "Plutus", "we", "us" and "our" refer to Block Code Ltd and its subsidiaries as the context requires. Block Code Ltd accepts ultimate group liability for performance of obligations under these Terms.

Contracting Entity, Global Users: for Users resident outside the United Kingdom and the European Union (including Users in the UAE, the United States and any other jurisdiction), the service is provided by Block Code Ltd, incorporated in England and Wales, which acts as the global contracting entity.

LEGISLATIVE INSTRUMENT RELEVANCE AND APPLICATION

Package Travel and Linked Travel Arrangements Regulations 2018 / EU Directive 2015/2302	PlutusTravel bookings are single-service accommodation bookings. They are not packages and are not linked travel arrangements. The protections applicable to packages (including insolvency protection for packages) do not apply.
UK Consumer Rights Act 2015 / EU Consumer Rights Directive 2011/83/EU	Mandatory consumer protection rights apply and are not excluded by these Terms. Under CRD Art. 16(l) and the equivalent UK provision, the statutory 14-day withdrawal right does not apply to accommodation contracts with a specific date or period of performance. Cancellation rights are as set out in the rate conditions and Part 8.
EU VAT Directive 2016/1065 (Voucher Directive) / UK Schedule 10A VATA 1994	Bookings are paid in Plutus Credits, which are multi-purpose vouchers. VAT arises at redemption on the underlying supply in accordance with the Plutus Credits Terms. Legal guidance obtained.
VAT (Tour Operators) Order 1987 (TOMS) / EU special scheme for travel agents (Art. 306-310)	The VAT treatment of accommodation resold by Block Code Ltd is analysed under the applicable travel VAT schemes. Guidance obtained; treatment applied per prevailing HMRC and EU practice.
UK GDPR / DPA 2018; EU GDPR 2016/679	Guest personal data (names, contact details, stay details, special requests) is processed to perform the booking contract (Art. 6(1)(b)) and for legitimate interests (Art. 6(1)(f)), and is shared with Supply Partners and the hotel solely to fulfil the booking. See the Block Code Ltd Privacy Policy.
EU AMLD5 Art. 12 / UK MLR 2017	AML obligations apply at the level of Credits purchase under the Plutus Credits Terms. Booking limits are set consistently with the applicable derogations.

PART 1, INTERPRETATION AND DEFINITIONS

- "Booking"** means a hotel accommodation reservation requested or confirmed through PlutusTravel;
- "Booking Subtotal"** means the price of a Booking in Credits after Member Pricing and any upgrades, before PLUS Redemption and Bonus Credits contribution;
- "Bonus Credits"** has the meaning given in the Plutus Credits Terms;
- "Confirmed Booking"** means a Booking for which a confirmation with a supplier booking code has been issued;
- "Credits"** means Plutus Credits (PGBP, PEUR, PUSD or PAED) as defined in and governed by the Plutus Credits Terms and Conditions (v3.3 or the version in force from time to time);
- "Credit Currency"** means the denomination of Credits in which a Booking is paid (PGBP, PEUR, PUSD or PAED);
- "Free Cancellation Deadline"** means the date and time shown on a Rate up to which cancellation carries no Supply Partner penalty;
- "Lead Guest"** means the first-named guest on a Booking, who must be at least 18 years old;
- "Member Pricing"** means the Plutus pricing model described in Part 5;
- "Pending Booking"** means a Booking accepted for processing that has not yet become a Confirmed Booking, including bookings queued for capacity reasons and bookings awaiting Supply Partner confirmation;
- "Plutus Application"** means the Plutus mobile application and any associated web interfaces;
- "PLUS"** means the PLUS token issued by Block Code Ltd under separate terms; **"PLUS Redemption"** means the application of PLUS at checkout for a discount under Part 5;
- "Rate"** means a specific room, board basis, price and rule set offered for a hotel and dates, including its cancellation policy;
- "Supply Partner"** means any third-party wholesale accommodation supplier, bed bank, channel manager, hotel chain or property through which Plutus sources hotel inventory. Plutus sources inventory from a multitude of Supply Partners and does not disclose their identities;
- "User", "you"** means the holder of the Plutus account making the Booking.

Headings are for convenience only. References to percentages of a Booking are references to the Booking Subtotal unless stated otherwise. Times are stated in the timezone indicated on the Rate; where no timezone is shown, Central European Time applies to cancellation deadlines.

PART 2, THE SERVICE AND OUR ROLE

1. What PlutusTravel is

1.1 PlutusTravel is an accommodation booking service available within the Plutus Application. It allows Users to search hotel availability worldwide, compare prices and book accommodation paid in Credits.

1.2 Plutus sources hotel inventory from a multitude of wholesale Supply Partners and selects from among available sources to obtain competitive rates. Plutus does not own, operate or manage any accommodation.

1.3 Your contract for the supply of accommodation is with the relevant property, fulfilled through the Supply Partner concerned. Plutus arranges the Booking as intermediary. Consistent with the Plutus Credits Terms, your redemption rights in respect of Credits spent on a Booking are against Block Code Ltd only; your rights in respect of the accommodation itself are against the property, subject to Part 11.

1.4 Every PlutusTravel Booking is a single-service accommodation booking. Plutus does not sell flights, transfers or packages, and no combination of services offered in the Plutus Application constitutes a package or linked travel arrangement.

2. Accuracy of content

2.1 Hotel descriptions, photographs, star ratings, amenity lists and review scores are supplied by Supply Partners, the property or third-party sources. Plutus takes reasonable care in presenting this content but does not verify it and does not warrant its accuracy or completeness.

2.2 Star ratings reflect local classification conventions and are not a Plutus assessment. Room descriptions for dynamically-sourced inventory are as stated in the Rate text; see clause 13.4.

3. Eligibility

3.1 PlutusTravel is available to Plutus account holders in good standing who are at least 18 years old and hold sufficient Credits. Availability of the feature may vary by jurisdiction, subscription tier or account status and may be changed at any time.

3.2 Bookings may only be made for lawful personal travel purposes. Resale of Bookings, and use of the service by unauthorised commercial intermediaries, is prohibited and may result in cancellation without refund and account suspension in accordance with the Plutus Terms of Use.

PART 3, PRICES AND PAYMENT IN CREDITS

4. Payment

4.1 Bookings are paid exclusively in Credits. Fiat currency, cards, bank transfers, PLU and cryptocurrency are not accepted for Bookings. Credits are governed by the Plutus Credits Terms, including the rules on purchase limits, expiry, non-refundability and non-convertibility.

4.2 The total shown at checkout is the amount of Credits deducted from your balance at confirmation. Deduction occurs when you confirm the Booking, including for Pending Bookings, where Credits are reserved pending confirmation.

4.3 Bonus Credits may contribute automatically up to 10 percent of a Booking, capped at 10 Credits per day, where you hold both purchased and Bonus Credits, in accordance with the Plutus Credits Terms. Bonus Credits contribution is applied after PLUS Redemption.

4.4 Prices are displayed and charged in the Credit Currency corresponding to your account denomination. The Credit Currency of a Booking is fixed at checkout and all refunds and fees in respect of that Booking are applied in the same Credit Currency.

5. What the price includes

5.1 The price includes the room and board basis stated on the Rate for the stated occupancy.

5.2 The price does not include city taxes, tourist taxes, resort fees, incidentals, parking, minibar, extra services, or any amount the hotel collects locally. Where a Supply Partner flags that city tax applies, this is indicated on the Booking; such taxes are payable directly at the property. Rate remarks shown at checkout form part of the Rate and must be reviewed before booking.

PART 4, DISPLAYED SAVINGS AND PRICE COMPARISONS

- 6.1 Comparison prices shown against third-party travel websites are estimates for equivalent rooms and dates generated at the time of search. Observed average savings, of around 10 to 12 percent against leading online travel sites, vary by hotel, room, dates and availability, and a specific saving on a specific Booking is not guaranteed.
- 6.2 Comparison figures are provided for information only and do not form part of the contract price.

PART 5, MEMBER PRICING, DISCOUNTS AND PLUS REDEMPTION

7. Member Pricing

7.1 Plutus prices are built from wholesale rates with the Plutus pricing model applied. Members receive the standard PlutusTravel price. Premium subscribers receive an additional 10 percent discount, and reward level status adds up to a further 12 percent, in each case as displayed in the Plutus Application before checkout. Subscription benefits are governed by the applicable subscription terms.

8. PLUS Redemption at checkout

8.1 Eligible Users may apply a PLUS Redemption to a Booking at checkout. Two options are offered, both subject to the cap in clause 8.3:

OPTION	DISCOUNT	PLUS REDEMPTION RATE	AVAILABILITY
10 percent option	10 percent of the Booking Subtotal	1 PLUS per 10 Credits of discount (full face value)	Every Booking
20 percent option	20 percent of the Booking Subtotal	1 PLUS per 2 Credits of discount	Bookings with a Subtotal below 1,000 Credits only

- 8.2 The Plutus Application displays the exact PLUS cost of the selected option before you confirm.
- 8.3 **CAP:** the maximum PLUS discount on any single Booking is 100 Credits, regardless of the option chosen. On Bookings with a Subtotal between 500 and 1,000 Credits the 20 percent option pays the capped maximum of 100 Credits. On Bookings with a Subtotal of 1,000 Credits or more the 20 percent option is unavailable and the 10 percent option pays its capped maximum of 100 Credits.
- 8.4 The full PLUS amount for the chosen option must be held in your PLUS balance at checkout. Partial redemption is not available. PLUS amounts may be fractional.
- 8.5 PLUS applied to a Booking is redeemed in connection with that Booking. If the Booking is cancelled, expires or cannot be fulfilled, the redeemed PLUS is returned to your balance together with the applicable Credits refund.
- 8.6 PLUS Redemption is a discount mechanic only. It does not convert PLUS into Credits, money or any other asset, and does not create any right to a cash alternative. Redemption values, caps, availability and eligibility may be changed prospectively at any time; changes do not affect Bookings already confirmed.
- 8.7 Worked examples are set out in Schedule 1.

PART 6, THE BOOKING PROCESS

9. Revalidation and confirmation

- 9.1 Availability and prices shown in search results are indicative and are revalidated with the Supply Partner before payment. If the price, room or cancellation policy has changed at revalidation you will be shown the updated terms and asked to confirm before any Credits are deducted. Cancellation policies shown in search results are approximations; the revalidated policy presented at checkout is final.
- 9.2 On confirmation you receive a Plutus booking reference (beginning PLU) and a confirmation email containing the supplier booking code. The confirmation, together with photo identification, should be presented at check-in.

10. Pending and on-request Bookings

10.1 Some Bookings are accepted for processing rather than instantly confirmed, including where the selected Rate is on-request with the Supply Partner or where Plutus queues the Booking for capacity management. In these cases your Credits (and any PLUS Redemption) are reserved, you receive a processing receipt by email, and confirmation follows, usually instantly and in any event within 24 hours.

10.2 If a Pending Booking cannot be confirmed within 24 hours it is cancelled automatically and your Credits and any redeemed PLUS are returned in full. No cancellation fee applies to a Pending Booking.

10.3 A Pending Booking is not a Confirmed Booking. Do not travel, and do not make non-refundable arrangements, on the basis of a Pending Booking.

11. Booking accuracy

11.1 You are responsible for the accuracy of all Booking details: guest names as per travel documents, dates, room and occupancy selection, contact email and any special requests. Special requests are passed to the property but are not guaranteed.

11.2 The room occupancy stated on the Rate is binding. The property may refuse admission, or charge locally, for guests exceeding the booked occupancy, including children where the Rate does not include them.

PART 7, SUPPLY PARTNER POLICIES

12.1 Hotel inventory is sourced from a multitude of wholesale Supply Partners. Each Rate carries the rules of the Supply Partner and property concerned, which are displayed in the Plutus Application as part of the Rate. Those rules form part of your Booking.

12.2 Plutus does not disclose the identity of its Supply Partners. Communications concerning a Booking should be directed to Plutus support, not to any supplier whose name may appear on ancillary correspondence or invoices.

13. Standard Supply Partner rules

13.1 **Cancellation policy structure.** Each Rate displays a Free Cancellation Deadline or is marked non-refundable. After the Free Cancellation Deadline, penalties apply in stages set by the Rate: typically a first-night fee from the deadline, rising to a percentage of the total Booking value, up to 100 percent. Deadlines are expressed in the timezone stated on the Rate, or Central European Time where none is stated.

13.2 **No-show.** Failure to check in without prior cancellation is charged in accordance with the Rate policy, typically the first night or up to the full Booking value, and is not refundable by Plutus.

13.3 **Late and same-day cancellation.** In-app cancellation of a Confirmed Booking is available until the day before check-in. Cancellation on the day of check-in can only be handled manually by Plutus support and remains subject to the Rate penalties.

13.4 **Dynamic inventory.** Certain competitively priced Rates are sourced from dynamic Supply Partner inventory. For such Rates the operative room description is the text stated on the Rate, the allocated room category is assigned by the property within that description, and the specific contract type cannot be guaranteed. Review the room description carefully before booking.

13.5 **Remarks.** Rate remarks (including city tax notices, deposit requirements, renovation notices and no-show fees) are displayed at checkout and form part of the Booking conditions.

13.6 **Rejection and supplier failure.** In the rare case that a property or Supply Partner rejects or fails to honour a Confirmed Booking, Plutus will, at your election, use reasonable endeavours to secure comparable alternative accommodation at no additional Credits cost, or refund the Booking in full to your Credits balance, including any redeemed PLUS and without any cancellation fee. This is your exclusive remedy, subject to Part 11.

PART 8, CANCELLATIONS, CHANGES, NO-SHOWS AND REFUNDS

14. Cancelling a Confirmed Booking

14.1 Confirmed Bookings may be cancelled in the Plutus Application, subject to the Rate rules and clause 13.3.

14.2 **PLUTUS CANCELLATION FEE:** every cancellation of a Confirmed Booking incurs a fixed administration fee of **50 Credits**, regardless of the size or value of the Booking. The fee is charged in the same Credit Currency as the Booking (PGBP, PEUR, PUSD or PAED). The fee is deducted from the refund.

14.3 Cancellation before the Free Cancellation Deadline: you receive a refund of the Credits paid, less the 50 Credits fee, together with the return of any redeemed PLUS.

14.4 Cancellation after the Free Cancellation Deadline, or of a non-refundable Rate: the Supply Partner penalty set by the Rate (up to 100 percent of the Booking value) applies in addition to the 50 Credits fee. Any balance remaining is refunded to your Credits balance.

14.5 No cancellation fee applies to: (a) Pending Bookings (clause 10.2); (b) cancellations under clause 13.6 (supplier failure); or (c) cancellations initiated by Plutus.

15. Changes

15.1 Date, name, room and occupancy changes are not supported as amendments. A change is effected by cancelling under this Part 8 and rebooking at current prices and availability.

16. Refunds

16.1 All refunds are made to your Plutus Credits balance in the Credit Currency of the Booking. No refund is made in fiat currency, to cards, to bank accounts, in PLU, in cryptocurrency or in any other form. Refunded Credits carry the status and expiry treatment set by the Plutus Credits Terms.

16.2 Refunds of the Credits element are processed instantly on cancellation; returned PLUS is restored to your PLUS balance in the ordinary course of processing.

16.3 Where a stay is shortened at the property, or services are unused, refunds are only available to the extent the property and Supply Partner grant them.

PART 9, AT THE HOTEL

17.1 Standard check-in is from 14:00 and check-out by 11:00 local time unless the Rate states otherwise. Early check-in and late check-out are at the property's discretion and may be charged locally.

17.2 The Lead Guest must be at least 18 and present photo identification matching the Booking. The property may require a payment card or deposit for incidentals.

17.3 You are responsible for compliance with property rules, for any damage caused, and for all locally payable charges. Plutus is not responsible for the conduct of the property, other guests or third parties at the property.

17.4 You are responsible for passports, visas, insurance and any health or entry requirements applicable to your trip. Plutus recommends appropriate travel insurance for all stays.

PART 10, REWARDS AND AIRLINE MILES

18.1 Where displayed, Bookings can earn airline miles or other rewards at the rate shown at checkout. Miles accrue as pending and are credited only after the stay is completed, in accordance with the Plutus Miles Terms of Use. Miles are forfeited if the Booking is cancelled, expires, is rejected or is not honoured, or where the stay is not completed.

18.2 Rewards programmes, rates and partners may change prospectively at any time.

PART 11, SERVICE AVAILABILITY, FORCE MAJEURE AND LIMITATION OF LIABILITY

19. Service availability

19.1 PlutusTravel is provided on an "as is" and "as available" basis without warranty of continuous availability. The service depends on third-party Supply Partner systems outside Plutus control.

19.2 PlutusTravel may be temporarily or permanently unavailable, and booking volumes may be limited, throttled or queued, due to: (i) technical maintenance or failures; (ii) Supply Partner outages or terminations; (iii) regulatory requirements; (iv) risk, capacity or exposure management decisions of Block Code Ltd; (v) Force Majeure Events; or (vi) account suspension or termination. Confirmed Bookings are unaffected by service suspension.

20. Force majeure

20.1 Block Code Ltd shall not be in breach of these Terms and shall not be liable for any failure or delay arising from any cause beyond its reasonable control, including acts of God, pandemic, war or terrorism, natural disaster, government or regulatory action, cyberattack, failure of third-party systems or Supply Partners, strikes, or changes in applicable law ("Force Majeure Event").

20.2 Where a Force Majeure Event affects a stay, the Rate rules and the property's own policies determine any refund; Plutus will use reasonable endeavours to assist.

21. Limitation of liability

21.1 Plutus arranges accommodation as intermediary. To the fullest extent permitted by law, Plutus is not liable for the acts or omissions of the property or any Supply Partner, including overbooking, misdescription, quality of accommodation, facility closures, personal injury, or loss or damage to property occurring at the accommodation.

21.2 Where Block Code Ltd is liable in connection with a Booking, its total aggregate liability is limited to the amount of Credits paid for that Booking.

21.3 Block Code Ltd is not liable for indirect or consequential loss, loss of enjoyment, loss of opportunity, or costs of alternative arrangements, save as required by law.

21.4 Nothing in these Terms excludes or limits liability for fraud, for death or personal injury caused by Block Code Ltd's negligence, or for any liability that cannot be excluded by applicable law. Mandatory consumer rights remain unaffected.

PART 12, SUSPENSION, TERMINATION AND PROGRAMME CHANGES

22.1 Block Code Ltd may suspend or withdraw PlutusTravel, in whole or in part, at any time. Confirmed Bookings made before withdrawal are honoured or refunded in accordance with these Terms.

22.2 Block Code Ltd may suspend the ability of an account to make Bookings where required by law, where fraud or abuse is suspected, where Credits or PLUS activity is under review under the applicable terms, or for risk management reasons.

22.3 These Terms may be updated prospectively at any time. The version in force when you confirm a Booking applies to that Booking. Material changes are notified in the Plutus Application.

PART 13, COMPLAINTS, SUPPORT AND DISPUTES

23.1 Issues arising during a stay should be raised with the property immediately, so they can be resolved on the spot, and reported to Plutus support if unresolved.

23.2 Support: support@plutus.it. Complaints are handled under the Plutus complaints procedure published at plutus.it.

23.3 EU-resident Users may also use the European Commission Online Dispute Resolution platform. Nothing in this Part limits your right to bring proceedings under Part 14.

PART 14, GENERAL PROVISIONS

24.1 **Entire agreement.** These Terms, together with the Plutus Terms of Use, the Plutus Credits Terms and Conditions, the Plutus Miles Terms (where miles are earned), the PLUS terms (where PLUS is redeemed) and the Privacy Policy, constitute the entire agreement concerning PlutusTravel. In the event of conflict concerning Credits, the Plutus Credits Terms prevail; concerning a Booking, these Terms prevail.

24.2 **Assignment.** Block Code Ltd may assign or transfer its rights and obligations within the Block Code group. You may not assign a Booking or these Terms.

24.3 **Severance.** If any provision is held invalid, the remainder continues in force.

24.4 **No waiver.** Failure to enforce any provision is not a waiver.

24.5 **Sanctions and eligibility.** The service is not available to persons or in territories subject to applicable sanctions, or where local law prohibits it, consistently with the eligibility provisions of the Plutus Credits Terms.

24.6 **Governing law.** These Terms are governed by the laws of England and Wales and the courts of England and Wales have exclusive jurisdiction, without prejudice to mandatory consumer protections and forum rights in your country of residence.

SCHEDULE 1, PLUS REDEMPTION SCHEDULE AND WORKED EXAMPLES

BOOKING SUBTOTAL (CREDITS)	10 PERCENT OPTION, DISCOUNT (PLUS COST)	20 PERCENT OPTION, DISCOUNT (PLUS COST)	NOTES
100	10 (1 PLUS)	20 (10 PLUS)	Both options available
250	25 (2.5 PLUS)	50 (25 PLUS)	PLUS amounts may be fractional
500	50 (5 PLUS)	100 (50 PLUS), cap reached	20 percent option reaches the 100 Credits cap
750	75 (7.5 PLUS)	100 (50 PLUS)	20 percent option pays the capped maximum
1,000 and above	100 (10 PLUS), cap reached	Unavailable	10 percent option pays the capped maximum of 100 Credits

The 10 percent option redeems PLUS at 10 Credits per PLUS. The 20 percent option redeems PLUS at 2 Credits per PLUS. Maximum PLUS discount 100 Credits per Booking. The full PLUS amount for the chosen option must be held at checkout; partial redemption is not available. The Bonus Credits contribution (up to 10 percent of the order, capped at 10 Credits per day, per the Plutus Credits Terms) is applied after PLUS Redemption.

SCHEDULE 2, CANCELLATION AND FEES SUMMARY

SCENARIO	SUPPLY PARTNER PENALTY	PLUTUS FEE	REFUND
Pending Booking cancelled or expired (24 hours)	None	None	Full Credits and PLUS returned
Confirmed Booking cancelled before the Free Cancellation Deadline	None	50 Credits (in the Booking's Credit Currency)	Credits paid less 50; PLUS returned
Confirmed Booking cancelled after the deadline	Per Rate, typically first night rising to up to 100 percent	50 Credits	Balance after penalty and fee, if any; PLUS returned
Non-refundable Rate cancelled	Up to 100 percent per Rate	50 Credits	Balance, if any; PLUS returned
No-show	Per Rate, typically first night up to 100 percent	None (no cancellation processed)	Per Rate only
Supplier failure or rejection (clause 13.6)	None	None	Full Credits and PLUS, or comparable rebooking

DOCUMENT CONTROL

Document	PlutusTravel Terms of Use
Version	1.0
Effective date	20 July 2026
Issuer	Block Code Ltd (trading as Plutus), company number 09674279, Hurlingham Studios, Ranelagh Gardens, London SW6 3PA. UK VAT 474482465
EU operations	Block Code LT UAB (Lithuania, reg. 305848086, LEI 6488MIUW36EG785W1423)
Related documents	Plutus Terms of Use; Plutus Credits Terms and Conditions v3.3; Plutus Miles Terms of Use v6.9; PLUS token terms; Privacy Policy

Contact

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